

Snuggles Cattery Customer Details & Permission

Client

Name

Address

City/Town

Postcode

Telephone 1

Telephone 2

Email Address

Vet Practice

Emergency Contact

Name

Address

City/Town

Postcode

Telephone 1

Telephone 2

Pets

	First Cat	Second Cat	Third Cat	Forth Cat
Name
Age
Gender
Microchip No.
Food
Medications
Vets Practice
Likes
Dislikes
Share Pen (Y/N)

Time/Date In

Time/Date Out

Terms of Service

1. A Full Days Board is charged for the Day of Arrival and the day of Departure
2. We will only allow boarding of your cat/s if you provide evidence that they are vaccinated at the time of arrival.
3. If you have requested that your cats are to share a pen then you agree that if problems arise between your cats then we have the right to separate them and an additional charge may arise.
4. If any concerns over the wellbeing of your cat/s arise then we have the right to contact your vet practice or our designated vet, Craig Robinson (Wigton Road) for advice and/or treatment, we will always contact your own vet regardless and try to make your vets the primary treatment centre if needed, but this may not be always possible/practicable. Any resultant cost for treatment will be paid by you the client, we will always endeavour to speak with you before any treatment is carried out, although this cannot be guaranteed if we cannot make contact with you and time is critical for the cat's welfare.
5. For the wellbeing of your cat/s and other residents please ensure your cat/s are free from flees and worms, we have the right to refuse boarding and/or treat your cat/s with agreement from a vet, any charge will be passed on to you the client.
6. You are welcome to bring your cats own toys/bedding/bowls etc if they are safe and clean, but they must be all taken with you on departure, snuggles will not be liable for any damage during the stay.
7. All payments are to be made in cash/bank transfer at the time of departure, any deposit (none refundable) paid to secure bookings will be deducted from the final bill, we require regular/upfront payments throughout the stay of long boarding's.
8. Snuggles have the right to isolate you cat/s if we suspect that they may be infectious or with advice from a vet that may indicate they need to be isolated and/or provided additional care and monitoring.
9. We provide a independent collection and drop-off service within the Carlisle area for your cat/s, vet visits & food pick up etc. this will be charged at up to £20 for each trip.
10. Our general opening times should be adhered where possible, although we can accommodate out of these hours when required and if discussed in advance, this will be subject to a fee of up to £20.

Note: By signing below you are agreeing to our terms of service and boarding conditions.

Print Name Signature Date